GentleJet

Automatic Foam Soap Dispener

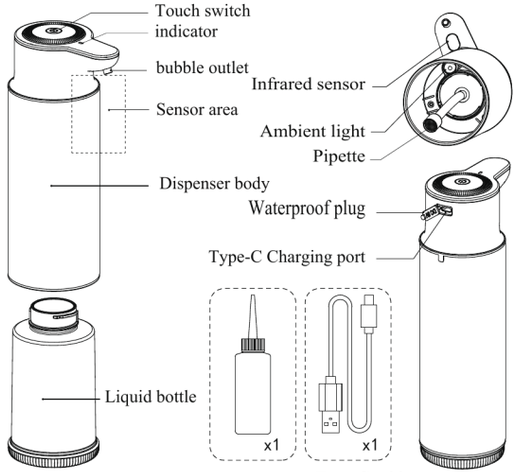
CrystalJet

User Manual



Please read this instruction carefully before using and keep it properly for further using.

Product Presentation



Specifications

Product Name：Automatic Foam Soap Dispener

Item No：CrystalJet	Materials：SUS304、ABS、PET
Size：103x72x216mm	N.W：About 435g (without hand sanitizer)
Working Temperature:5～40	Working Humidity:0～95%RH
Rated Voltage：DC 3.7V	Rated Current：0.65A
Rated Power：2.4W	Charging Voltage：DC5V
Capacity：300mL	Charging current：0.8A
Waterproof level：IPX5	Sensing Distance：0～7CM
Installation method: tabletop	Liquid Type:foam hand sanitizer

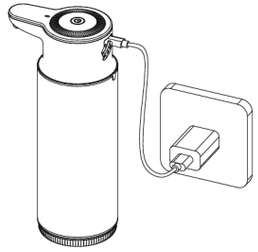
Working life: ≥ 50000 times

Single liquid output：1g(high）0.6g（low）

Executive Standard：GB4706.1-2005、Q/JSSY 002-2022

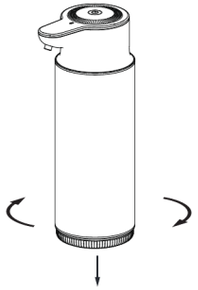
Directions

①



Charge with Type-C until the White light always on

②



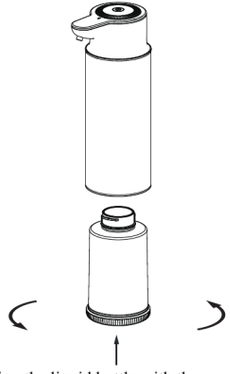
Take out the liquid bottle by turning it counterclockwise

③



Fill the liquid bottle with 300ml of foam hand sanitizer

④



Align the liquid bottle with the center of the machine and turn the bottle clockwise until it is fixed

Directions

⑤



Press and hold the touch switch for 2S on / off

⑥



Hands to the induction area, close distance induction as low level with green light and get few foam.
The long-distance induction as high level with white light and get a lot of foam.
（In any gear, foam will stop if hand move away from the sensor area）

⑦

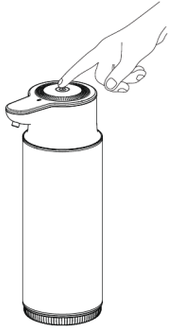


Rub the soap to foam fully



Rinse hands with water

⑧



Automatic cleaning mode:
In the standby state, double click the button, the indicator blue light continuously flashes, bubble is emitted continuously for 20s. Press the button if you need to stop cleaning in advance.

Troubleshooting

No	Fault Phenomenon	Fault Cause	Solutions
1	Unable to switch on	Batteries without power	Charge
2	Indication light doesn't shine	Not turned on the machine	Turn on it correctly
3	No liquid outflow	Run out of liquid	Add liquid
		Machine fault	Contact us
4	the blue/green lights flash alternately	Countertop reflection	Put a black rubber pad under the machine.
		Something blocking the sensor	wipe the sensor and restart

Maintenance

1、When cleaning,please use a wet towel to gently wipe the surface of the machine in the shutdown state.

2、Recommended that the machine be used frequently to achieve the best state, and it is necessary to inducing at least once per month if not using for a long time.

3、Recommended to charge disapenser every 2-3 months to extend the battery life if it is not used for a long time.

4、Store the soap dispenser in a cool place away from direct sunlight or heat.

Indicator light indication

On	White light on
Off	Red light flash 2times
High Grade	White light flashing
Low Grade	Green light flashing
Charging	Red light always on
Full charge	White light always on
Battery low	Red light on when bubbling
Auto-cleaning mode	Blue light keeps flashing
Induction area is blocked	the blue/green light flash 3mints alternately.
Low voltage automatic shutdown	Red light flash 5times

Cautions

1、Do not immerse the machine into water or rinse it directly with water to avoid short circuit.

2、When installing or replacing the sanitizer gel /liquid soap , do not tilt or squeeze the bottle. If a small amount of liquid flows out is normal, it can still bSe used normally after wiping it clean.

3、It is strictly forbidden to use or add viscous liquids containing granules, powders,emulsions, etc. Avoiding machine failure.

4、When there is liquid in the machine,do not put the machine down.

5、Do not block the bubble outlet with your hands or foreign objects.

6、When there is a foreign object on the sensor for 10 seconds,the blue/green lights flash alternately. At this time,shut down the machine,wipe the sensor or remove the occlusion and restart. The blue & green lights blink 3 mints alternately and will automatically shut down.

7、When the power is low, the red light will on after sensing, reminding to charge in time.

8、It is strictly prohibited to use a charger that does not match this machine for charging, otherwise it will cause the battery to fire or esplode.

9、There is no need to shut down when normal use, and it will automatically stand by when not working.

10、This machine is a touch button, the sensitivity of the button may be affected when there is water droplets on the button, pls wipe and clean it before operation.

11、If disapenser is not used for a long time, the hand sanitizer in the pipeline is easy to dry up, resulting in no foam induction. At this time, you can try to double-click the power button in the startup state to enter the cleaning mode, and the continuous pumping can effectively solve the problem of foam.

12、Children should use it under adult supervision to avoid spraying liquid soap into eyes and ingestion.

13、Gently remove the waterproof plug when charging, and cover the waterproof plug in time after charging to avoid moisture inside of machine. Do not use the machine while charging to avoid failure.

Warranty Description

The after-sales service of automatic soap dispenser is as follows:

1.Within 7 days from the day you signed for the product,the malfunction of the product listed in the malfunction table is determined by the after-sales service center,and you can enjoy free return or replacement service.

2.Within 8-15days from the next day of your signing,the malfunction of the product listed in the malfunction table is determined by the after-sales service center,and you can enjoy free replacement service.

3.Within 12 months from the next day of your signing,this product has a failure listed in the malfunction table is determined by the after-sales service center, and you can enjoy free maintenance.

Malfunction Table	
Automatic Soap Dispenser	Unable to switch on/off
	Indicator light is not on
	No foam outflowing

Non-warranty regulations

1.Unauthorized maintenance,misuse,collision,negligence,abuse,injection, alteration,incorrect use of non-product accessories, or tear, alter the label, anti-counterfeiting marks.

2.The three guarantees period has been exceeded.

3.Inconformity with the performance listed in the malfunction table.

4.Product and its accessories have the performance failure listed in malfunction table due to human factors.

Maintenance Of Machine(IN USE)

When the dispenser has not been used for a long time or is used for the first time residual soap may dry out and solidify in the pump mechanism, preventing liquid soap or foam from being dispensed. It is recommended to clean the product once a month to prevent residue from building up.

Cleaning Method

1.



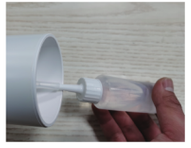
Remove the filter

2.



Fill the plastic bottle with clean water

3.



Insert the nozzle of the squirt bottle as far into the tube as it will go

4.



Squeeze the bottle to squirt clean water through the mechanism and out of the foam nozzle.Repeat several times



Foam when detergentis too thin



Foam when detergentis too thick



Normal foam